

# Other Consultation Services

## Information about Nerima City

### ● Nerima News

The newsletter is published on the 1st, 11th, and 21st of every month to provide information about Nerima City administration and other topics.

By installing the free "Catalog Pocket" app, you will be able to view it in eight languages (English, Chinese, Korean, Thai, Portuguese, Spanish, Indonesian, and Vietnamese).

**[Inquiries]** Public Relations Subsection,  
Public Hearing and Public Relations Section ☎ 5984-2690



### ● Nerima City Official Website

The website offers the latest news on city government, information on city procedures, various municipal services, event and sightseeing information, as well as information on the natural environment and history of Nerima City.

**[URL]** <https://www.city.nerima.tokyo.jp/>

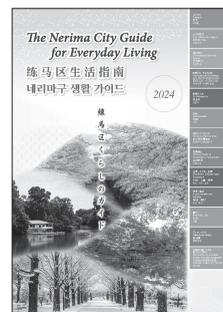
**[Inquiries]** Public Relations Coordination Subsection, Public Hearing and Public Relations Section  
☎ 5984-1283

### ● The Nerima City Guide for Everyday Living (Foreign Language Handbook)

This handbook introduces various information in foreign languages, including administrative procedures and City Office services and contact windows. The text is in four languages (Japanese, English, Chinese and Korean), and is included all in one volume.

The book is distributed to foreign residents who move into Nerima City when they complete resident registration. You can also get a copy at your local city office branch.

**[Inquiries]** General Affairs Subsection, Public Hearing and Public Relations Section ☎ 5984-2694



For inquiries, only those with the identifying mark (OK) are available in foreign languages (the languages available are limited). Otherwise, inquiries are in Japanese only, so please make your inquiry together with someone who can speak Japanese.

## Consultation Service Desks

### ● Consultation on Everyday Living in Foreign Languages (Nerima City Office) OK

**[Languages]** English, Chinese, Korean and Tagalog

**[Hours]** Monday through Friday (except national holidays), 1 to 5 p.m.; Korean is available on Fridays only and Tagalog is available on Mondays only

☎ 5984-4333

### ● Multilingual Information OK

**[Languages]** English: Tuesday, Thursday and Saturday; Chinese: Wednesday, Friday and Sunday; Korean: Monday

\* For other languages, please inquire.

**[Hours]** Weekdays, 10 a.m. to 1 p.m.; Saturdays, Sundays and national holidays, 1 to 4 p.m. (closed when the Cultural Exchange Plaza is closed, such as during the year-end/New Year's holidays)

Cultural Exchange Plaza (3rd Floor, 3-1-1 Hikarigaoka, Nerima-ku) ☎ 3975-1252

### ● Tokyo Metropolitan Consultation Service for Foreign Residents OK

**[Languages and hours]** English (Monday through Friday), Chinese (Tuesday and Friday) and Korean (Wednesday); 9:30 a.m. to noon and 1 to 5 p.m.

\* Except national holidays and the year-end/New Year's holidays

English ☎ 5320-7744

Chinese ☎ 5320-7766

Korean ☎ 5320-7700

### ● Immigration Information Center OK

**[Languages]** English, Chinese, Korean and Spanish

**[Hours]** Weekdays, 8:30 a.m. to 5:15 p.m.

Tokyo (Konan, Minato-ku) ☎ 0570-013904

### ● Consultation Support Center for Foreign Residents OK

**[Languages]** English, Chinese, Portuguese, etc.

**[Hours]** Monday through Friday (except second and fourth Wednesdays of the month), 9 a.m. to 4 p.m.

Shinjuku (Kabukicho, Shinjuku-ku) ☎ 3202-5535

## Multicultural Coexistence

Nerima City implements the following programs to promote a multicultural society.

**[Inquiries]** Program Promotion Subsection, Regional Promotion Section

☎ 5984-4333

### ● Cultural Exchange Cafe **OK**

This is an event where Japanese and non-Japanese residents of Nerima City can have friendly exchanges with each other. It is held once every two months, and anyone is welcome to join.

### ● Volunteer Interpreters **OK**

When an interpreter is needed at municipal facilities, such as for nursery school or public school interviews, or for City Office procedural forms or consultation, a volunteer can help smooth communication. Please consult the relevant subsection before attending.

### ● Japanese-Language Classes for Beginners **OK**

You can study the Japanese-language at an introductory level, such as greetings and conversation necessary for everyday living.

### ● Children's Japanese-Language Class **OK**

Volunteer teachers teach elementary and junior high school students simple Japanese expressions. Classes are held every Saturday except during school holidays, and on around six weekdays during summer vacation.

### ● Information about Japanese-Language Classes **OK**

Information about volunteer and individual Japanese-language classes conducted in the city can be obtained.

## Procedures for Visas, Leaving and Re-entering Japan, and Turning in Documents

### ● Tokyo Regional Immigration Services Bureau

**[Address]** 5-5-30 Konan, Minato-ku

#### **Immigration Information Center**

**[Languages]** English, Chinese, Korean and Spanish

☎ 0570-013904

\* For IP phones and from overseas, Tel: 03-5796-7112

### ● Status of Residence

To acquire or change your status of residence, or to extend your period of stay, please complete the designated procedures at the Tokyo Regional Immigration Services Bureau.

\* The procedures for acquiring a status of residence if your child is born in Japan

First, please file a notification of your child's birth ( ⇨ page 19). Even after birth notification procedures are completed at the City Office for a child of foreign nationality, the child has not yet acquired a status of residence. Please apply for a status of residence within thirty days after the child's date of birth at the Regional Immigration Services Bureau. If the child will be a special permanent resident, please apply within sixty days after the child's date of birth at the City Office. Please be careful, because if you do not apply within sixty days after the child's date of birth, he/she will not be able to remain in Japan legally, and his/her residence record will be deleted.

**[What to bring]** Birth notification receipt certificate; residence records for the entire household, including the child; and the residence card of the person filing the application (such as the father or mother)

### ● If You Are Leaving Japan

Turn in your residence card to an immigration officer at the airport or port of departure. However, you do not need to return your card at the airport or port if you have a re-entry permit (this includes special re-entry permits).

### ● Re-entry Permits

If you receive a re-entry permit, you can leave temporarily and return to Japan while maintaining your status of residence and visa status. Apply before leaving Japan at the Tokyo Regional Immigration Services Bureau (note: there is a fee).

### ● Special Re-entry Permits

If you will be returning to Japan within one year of leaving (or within two years in the case of special permanent residents), you can take advantage of the special re-entry permit system (free of charge), which does not require you to obtain a re-entry permit. Show the immigration officer at the airport or port of departure your residence card (or special permanent resident certificate) and valid passport, and check the applicable space (☑) on the re-entry ED card.

## ● Procedures for Residence Card or Special Permanent Resident Certificate

If you have a residence card, apply for procedures (renewal of validity period, renewal of period of stay, change of information on the card, etc.) at the Tokyo Regional Immigration Services Bureau (5-5-30 Konan, Minato-ku).

If you have a special permanent resident certificate, apply for procedures (renewal of validity period, change of information on the certificate, etc.) at your nearest Branch City Office.