

## Consultation Desks for Public Safety

### Emergencies

Police ☎ 110

Fire ☎ 119

#### Police Stations in the City

Nerima Police Station ☎ 03-3994-0110  
Hikarigaoka Police Station ☎ 03-5998-0110  
Shakujii Police Station ☎ 03-3904-0110

#### Fire Stations in the City

Nerima Fire Station ☎ 03-3994-0119  
Hikarigaoka Fire Station ☎ 03-5997-0119  
Shakujii Fire Station ☎ 03-3995-0119

#### General Consultation Desk for the Police

In cases where you want to consult with the police about issues or concerns that are not crime- or accident-related

TMPD General Advisory Center  
#9110 or ☎ 03-3501-0110. Available 24 hours a day.

#### Medical Institution Information and Emergency Consultation Services

In cases where you are unsure whether to go to a hospital or call an ambulance due to sudden illness or injury

Tokyo Fire Department Emergency Consultation Center  
#7119 or ☎ 03-3212-2323. Available 24 hours a day.

#### Victims or Family Members Who Have Suffered Deep Emotional Trauma Due to a Crime

Crime Victim Hotline (TMPD) ☎ 03-3597-7830 Monday to Friday 8:30 ~ 17:15  
(Public Interest Incorporated Foundation) ☎ 03-3222-9050 Monday, Thursday, Friday 9:30 ~ 17:30  
Victim Support Center of Tokyo Tuesday, Wednesday 9:30 ~ 19:00

#### Consultation on Youth-Related Concerns and Problems

Provides consultation on all matters related to youth under the age of 20, including delinquency, crime victimization, and concerns about friends and family. Consultation is available not only from the youth themselves but also from family members, school teachers, and other related parties.

Young Telephone Corner (TMPD) ☎ 03-3580-4970 Available 24 hours a day.

#### Consultation on Computer-Related Crimes

Cybercrime Consultation Desk (TMPD) ☎ 03-5805-1731 Monday to Friday 8:30 ~ 17:15

#### For Those Having Trouble with Organized Crime Groups

Organized Crime Group Hotline (TMPD) ☎ 03-3580-2222 Available 24 hours a day.  
Anti-Organized Crime Campaign Center of Tokyo ☎ 0120-893-240 ☎ 03-3291-8930 Monday to Friday 9:00 ~ 17:00

#### Consultations on Consumer Issues Such As Cooling-Off Periods

In cases where you want to consult about issues with businesses regarding sales methods, contracts, quality, prices, etc., when purchasing goods or using services

Nerima City Consumer Affairs Center Consultation Hotline ☎ 03-5910-4860 Monday to Friday 9:00 ~ 16:30  
(located inside the Shakujii-koen Community Center)  
Tokyo Consumer Affairs Center ☎ 03-3235-1155 Monday to Saturday 9:00 ~ 17:00

For general disaster prevention information, refer to



For disaster prevention measures in apartment buildings, refer to



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Crisis Management Division, Crisis Management Office,  
Nerima City  
6-12-1 Toyotamakita, Nerima-ku, Tokyo 176-8501  
TEL.03-3993-1111 (Main)  
Cooperation:  
Nerima Police Station Nerima Fire Station  
Hikarigaoka Police Station Hikarigaoka Fire Station  
Shakujii Police Station Shakujii Fire Station



# Crime & Fire Prevention Handbook



Various types of special fraud



Crimes targeting children



Home burglary

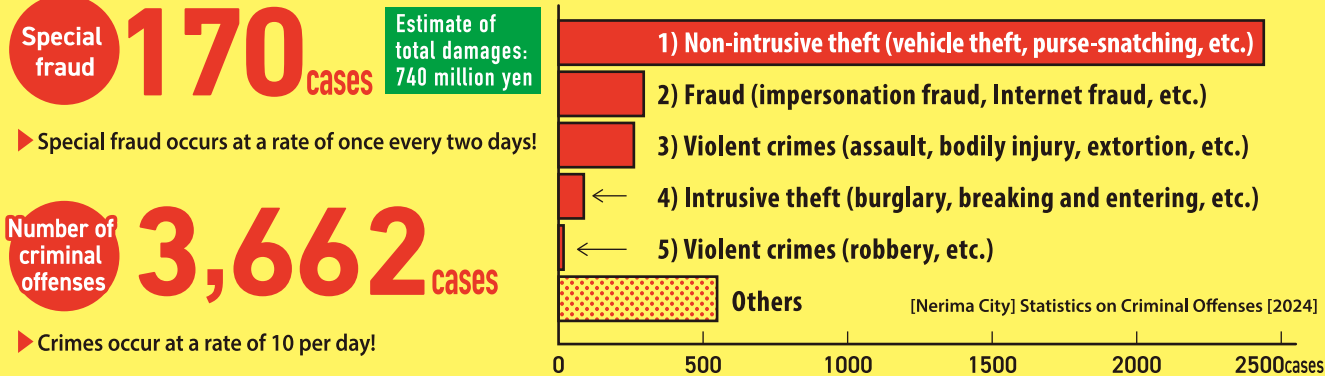


# Prevent Becoming a Victim of Crime

## Take measures to

protect yourself and your family from crime

Crimes like these are happening in Nerima City



Protect your everyday safety!

## Prevent crime before it happens

CHECK!



- ☐ Be alert to the types of crime occurring in your neighborhood!
- ☐ Protect yourself from crime by learning the methods used by criminals!
- ☐ Don't think it won't happen to you—think you could be the next victim!

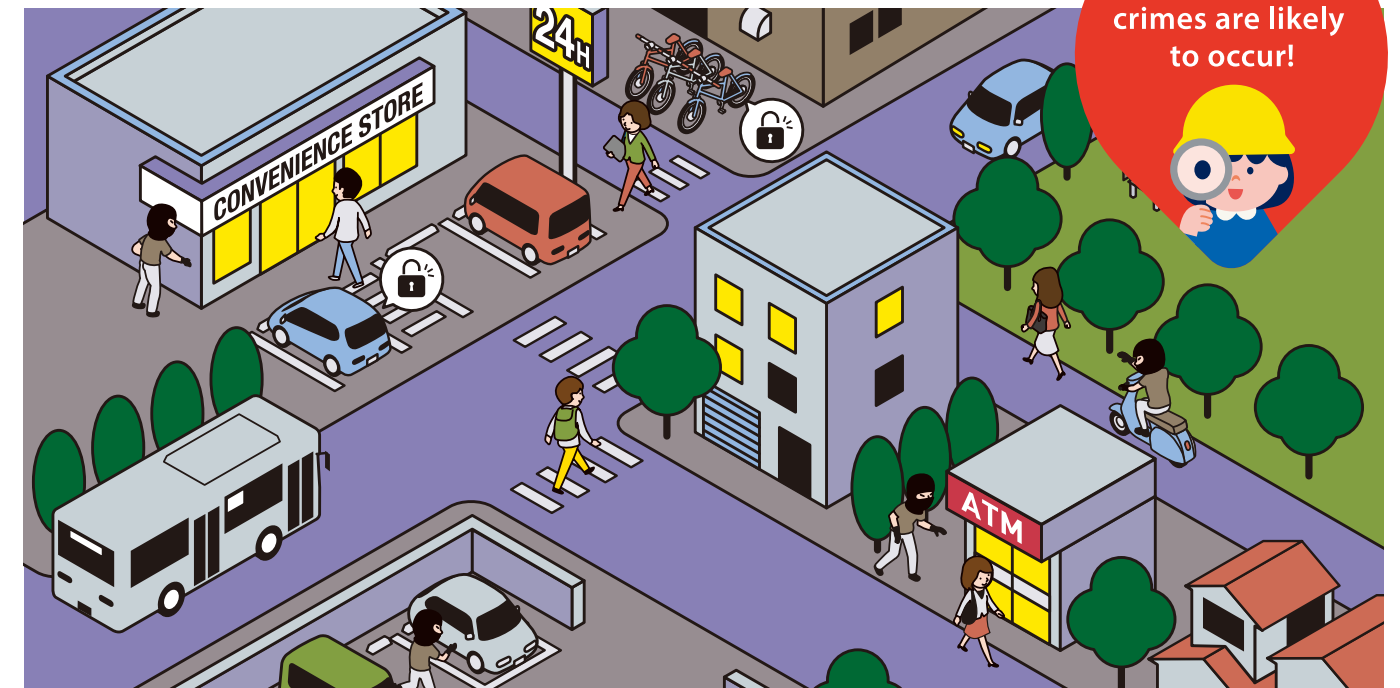
### Table of Contents

<b>01 Crime Methods and Preventive Measures</b> ..... 1	<b>03 Fire Prevention Measures</b> ..... 12
Street Crimes ..... 1	Prevent arson together as a community ..... 12
Crimes Targeting Children ..... 2	Protect Your Loved Ones and ..... 13
Crimes Commonly Committed Against Women ... 4	Your Home From Fire
Crimes Committed Over the Internet ..... 5	Fire Extinguisher and Residential ..... 13
Beware of shady part-time jobs! ..... 5	Fire Alarm System Referral Service
Special Fraud ..... 6	<b>04 Crime Prevention and Fire Prevention Community</b> ... 14
Fraudulent Businesses ..... 7	Protect the community through crime ..... 14
	prevention patrols
<b>02 Security Measures Against Home Intrusion</b> ... 8	Nerima City supports patrol groups active ..... 14
Vulnerable “spots” for home intrusion ..... 8	in the community
Referral Service for Security Products ..... 10	Crime and Fire Prevention Support Measures ..... 15
Security Check Sheet ..... 11	<b>05 Information on Crime and Fire Prevention</b> .... 16

# 01 Crime Methods and Preventive Measures

Crimes can occur anywhere, including your home, on the street, and online. Let's consider preventive measures to avoid becoming a victim.

## ! Street Crimes



### Motorcycle and bicycle theft

Around 60% of bicycle thefts and 37% of motorcycle thefts occur when the vehicle is unlocked or the keys are left behind. Don't assume you're safe in your driveway or that you'll be back soon—always lock your vehicle. Stolen motorcycles and bicycles are also at risk of being used in crimes such as purse-snatching.

#### Countermeasures

- In addition to a regular lock, use a high-security secondary lock (two locks)
- Cover the vehicle with a cover
- Register the vehicle for theft prevention

### Car theft

Leaving your car unlocked is dangerous. Even a single minute of inattention can result in your car being stolen.

#### Countermeasures

- Even if you are only leaving your car for a short time, close the windows, remove the keys, and lock the doors
- Equip your car with a steering wheel lock or a tamper-proof immobilizer
- Use well-lit parking lots with adequate surveillance

### Purse-snatching

#### Countermeasures

- Hold your belongings on the side away from the road
- Avoid streets with little foot traffic
- Avoid listening to music with earphones or using your smartphone while walking, and get into the habit of looking behind you for approaching bicycles or motorcycles
- Walk on the inside of guardrails (sidewalks)
- Use a security net to cover your bicycle basket

### Car break-ins and parts theft

There are also many cases of theft of luxury cars and bicycle parts.

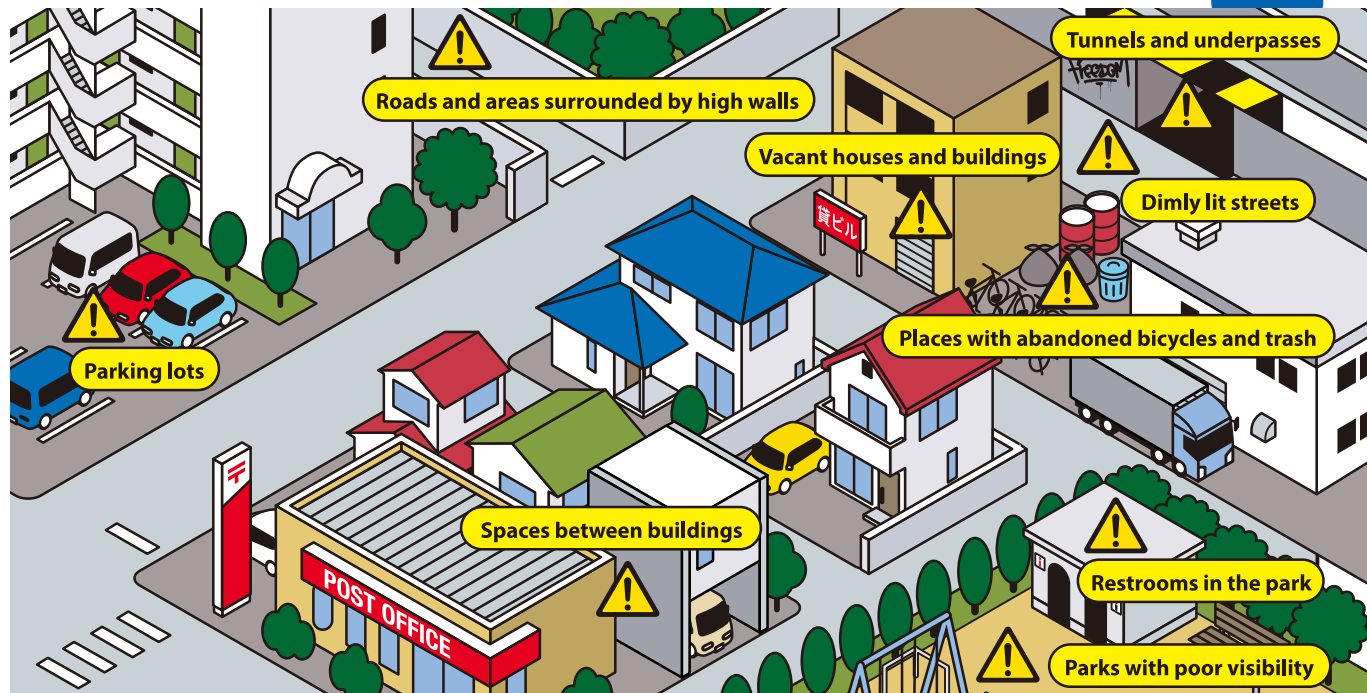
#### Countermeasures

- Always lock your car when leaving it unattended
- Do not leave valuables or ETC cards inside your car
- Secure electric bicycle batteries with a wire lock



## ⚠ Crimes Targeting Children

**Dangerous places are “places that are easy to enter and difficult to be seen.”**



**For example, places like these**

### ✓ Parks and restrooms with poor visibility

Suspicious individuals may target places where they are unlikely to be witnessed when committing a crime, such as behind playground equipment or in grassy areas.

### ✓ Parking lots and parked cars

There is a risk of being abducted or ambushed by someone in a car.

### ✓ Streets and alleys with little foot traffic

Crimes targeting children often occur when they are walking home from school on streets with little foot traffic.

### ✓ Elevators, stairways, and other communal areas in apartment buildings

There is a risk of being approached or followed by someone pretending to be a resident.

### Countermeasures

- Teach your child about dangerous places ... Teach them specifically about places like those described above, and make sure they do not go near them alone.
- Walk with others ... Try not to let your child act alone.
- Call out to adults nearby ... Teach your child to immediately ask an adult for help if they feel they are in danger.

The most important thing is to help your child become aware of the dangers and develop the ability to make their own decisions.



## Protect children from trouble and crime on the Internet!

Here is a summary of what parents and guardians can do to protect children from dangers on social media.



### 1 Create rules together

Set rules in advance with your child about how much time they can spend online and which websites and social media platforms they can visit and use.

### 2 Use filtering and parental controls

Monitor your child's smartphone and computer usage. Restrict the websites and apps they can access and check their online activity.

### 3 Maintain frequent communication

Have a casual conversation with your child about what they have seen and what they are doing online. Encourage them to come to you immediately if they have any worries or concerns.

CHECK!



## Let's Memorize It Together!

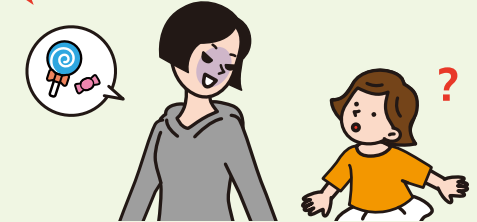
### “IKaNoOSuShi”

To protect children from crime, it is very important for parents/guardians and children to discuss crime prevention and go over safety measures together. Memorize the “IKaNoOSuShi” safety rules and practice what to do in different situations with your child.



**Ika**

**Ikanai (Don't go):** Don't follow people you don't know



Even if it is someone you know, do not follow them right away, but say, “I will ask my parents first.”

**No**

**Noranai (Don't get on):** Don't get in a stranger's car



Even if someone offers to drive you home, never get in their car.

**O**

**Oogoe (Scream loud):** If you feel in danger, scream loudly.



If you feel in danger, scream loudly, sound your security alarm, and run away immediately.

**Su**

**Sugu nigeru (Run away immediately)**



If you feel like you are being followed or that someone is trying to take you away, run away immediately.

**Shi**

**Shiraseru (Inform):** Tell a nearby adult right away



If you feel uncomfortable or scared, or if something is troubling you, tell an adult right away.



### Kodomo 110 & Himawari 110

Within the city, there are “emergency shelters” set up along children's school routes. In case of an emergency, children can seek help at homes or businesses with “Himawari 110” or “Kodomo 110” stickers. We recommend that you and your child check the locations in advance.



### Don't forget the security alarm!

Make sure that your child carries their security alarm with them not only when traveling to and from school but also when going out. Make sure the batteries are working so your child can use the alarm at any time.



### The city is distributing security alarms to elementary and junior high school students.

**Persons eligible** (\*Distribution is limited to one per person)

- New first-grade elementary school students residing or attending school in the city or elementary and junior high school transfer students
- Elementary and junior high school students who have moved to Nerima City from outside the city



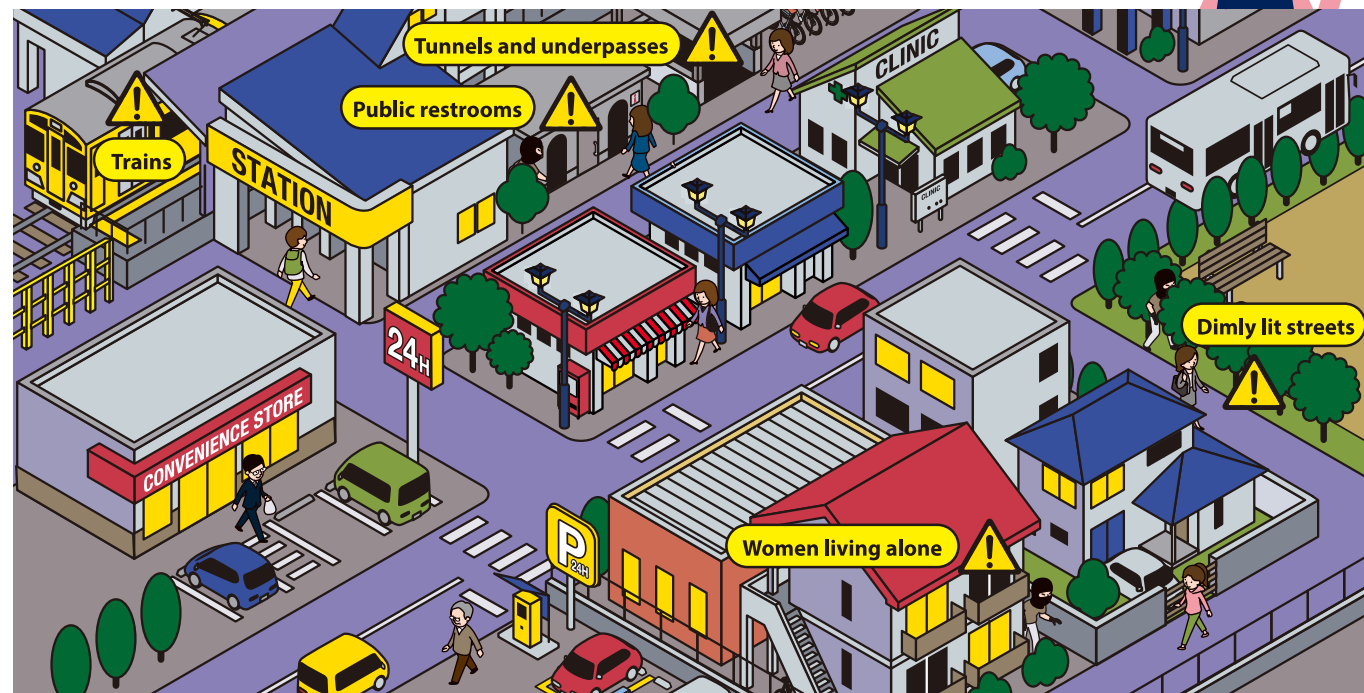
## ⚠ Crimes Commonly Committed Against Women ※

**Most incidents occur between evening and midnight.**

※ Both men and women can become victims.

Let's check the places where women are prone to crime!

CHECK!



**For example, places like these**

### ☑ Inside trains and stations

#### Countermeasures

Avoid areas near train doors and between cars, as these areas are difficult to see from the outside and can create blind spots.

### ☑ Walking at night

#### Countermeasures

Avoid streets with little foot traffic as much as possible and carry a security alarm. If you are attacked, don't hesitate to call for help.

### ☑ Public restrooms and escalators

#### Countermeasures

Use restrooms on floors with many people, and when riding escalators, hold your bag(s) behind you and be careful of anyone approaching you unnaturally.

### ☑ Living alone

#### Countermeasures

Take precautions such as avoiding hanging laundry outside, closing curtains, and being careful when throwing out trash to avoid being recognized as living alone.

## ! Sexual crimes and sexual violence

Sexual acts without consent are sexual violence. If you ever fall victim to sexual violence, don't suffer in silence. Consult a specialist organization.



### Sexual Violence Counseling Hotline

**One-Stop Support Center for Victims of Sexual Crimes and Sexual Violence Tokyo Sexual Violence Relief Dial NaNa**

**#8891** or **☎0120-8891-77** 24 hours a day, 365 days a year

**Sexual Assault Counseling Hotline (LINE Consultation) Counseling HotLINE@Tokyo**

**Requires registration as a friend on LINE via the QR code.**

Mondays, Wednesdays, Fridays, and Saturdays, 4:00 p.m. to 9:00 p.m. (excluding holidays and New Year's holidays)



**SNS consultation "Cure Time" on sexual violence**

**https://curetime.jp** 5:00 p.m. to 9:00 p.m., 365 days a year



## ⚠ Crimes Committed Over the Internet

**The number of online crimes is increasing every year, and the methods used are becoming more sophisticated.**



### ☑ Internet fraud

With the widespread use of Internet auctions and flea market sites, even individuals can easily trade various items. However, while this may be convenient, there are also incidents where items are not delivered, or payments are not made.

#### Countermeasures

- Check the seller's ratings and transaction history to select a reliable seller.
- Carefully check product images, descriptions, and prices and compare them with similar items.
- Be cautious of inappropriate payment methods and select a secure payment method recommended by the operating company.



### ☑ Phishing

Using email, social media, and other posting sites, scammers lure victims to fake websites to steal their personal information. If you become a victim, your account may be hijacked and money stolen, or your device may be infected with malware (malicious software that allows unauthorized access to your device).

#### Countermeasures

- Do not click on links in emails or text messages.
- Make use of security settings provided by mobile phone companies and other service providers.
- Do not reuse IDs and passwords.
- Make use of two-step authentication, one-time passwords, etc.

## Beware of shady part-time jobs!

Social media platforms are being used to post messages that recruit individuals to commit crimes by implying the payment of significant rewards without disclosing the nature of the work involved. Those who respond to such posts, lured by the promise of "easy, high income," end up becoming involved in crimes such as robbery or fraud. Once involved, your personal information may be stolen, and even if you want to quit, you may be threatened with having your school notified or your family harmed, making it impossible to escape until you are arrested. Criminal groups exploit the people they hire for their own convenience and then discard them as "disposable pawns." Those who are arrested face severe penalties.

**Cash on the spot  
High income**



### Avoid getting involved in shady part-time jobs!

- Don't be tempted by high pay. There's no such thing as an easy part-time job that pays big money.
- Carefully check the details of the job.
- Avoid jobs that only provide contact information via direct messaging.
- Talk to people around you and seek objective opinions.

**! If you have applied for a "shady part-time job" and you want to get out of it but you can't, have the courage to consult with the police!**

Police consultation hotline: ☎ **#9110**

(From dial-up lines and some IP phones: ☎ **03-3501-0110**)

Or contact the Young Telephone Corner at ☎ **03-3580-4970** for consultation.



## ⚠ Special Fraud

### Common methods of special fraud and measures you can take now

Special fraud cases like these are occurring in Nerima City!

Special fraud victims **170** cases Estimated damages **740** million yen (2024 statistics)  
Special fraud occurs once every two days!



#### Pretending to be your child or grandchild...

Scammers may contact you saying, "My cell phone number has changed" and ask you to register a fake number so that you cannot contact the person they are pretending to be. Then, pretending to be the real person, they will call you and say things like "I was in an accident" or "I need to borrow money" and ask you to wire them money.



#### ➔ This is "Ore Ore (it's me) fraud."

If they mention money, hang up immediately and consult with your family or someone you trust!

#### Pretending to be from the city office, tax office, Ministry of Health, Labour and Welfare, etc...

Scammers may call you and say, "You are entitled to a refund of medical expenses" or "You have overpaid taxes or insurance premiums," and then instruct you to go to an ATM and perform false transactions, tricking you into wiring money to them.



#### ➔ This is "refund scam."

You will never receive a refund at an ATM. Government agencies will never instruct you to perform ATM transactions.

A series of fraud cases using social media have been reported!

#### On social media ads and direct messages...

Using fake celebrity names in online ads that say things like "I'll teach you how to guarantee profits," scammers lure people onto social media and get them to transfer money under the pretext of "investment funds."



#### ➔ This is "social media investment fraud."

Be suspicious of offers that promise "guaranteed profits," other get-rich-quick schemes, or investment opportunities that are supposedly being offered "only to you."

#### Pretending to be the police, Financial Services Agency, bank, court, etc...

Scammers may call you and say, "Your account has been used for a special fraud," or "Your card is being used illegally," and then tell you that they need to take your passbook and ATM card and ask you to give them your PIN.



#### ➔ This is "deposit and ATM card fraud."

The police will never ask you to hand over your bankbook or ATM card. Also, you should never tell anyone your PIN.

#### By email, letter, or postcard...

Scammers may claim that you have "unpaid fees" or some other false pretext, instruct you to buy a prepaid card at a convenience store, and then steal your money.



#### ➔ This is "billing fraud."

Businesses, the Ministry of Justice, courts, and other government agencies will never ask you to buy electronic money under the pretext of "unpaid fees" or for any other reason.

#### On a dating app...

Through the exchange of messages, the scammer makes the victim fall in love and then asks them to transfer money for reasons such as "investing in the future of both of us" or "I need money to marry you."



#### ➔ This is "social media romance scam."

Be careful if someone you have never met in person asks you for money! It's very likely that an imposter is pretending to be someone else.

## Special Fraud Prevention Measures

Calls from scammers are becoming increasingly sophisticated day by day. Even if you are careful, you may still fall victim to them. The most effective measure is not to answer the phone.

### 1 Set your phone to voicemail.

Even when you are at home, set your phone to voicemail, check the messages left by the caller, and do not return calls from unknown numbers.

### 2 Install a phone with anti-spam call features.

Phones with anti-spam call features that play a warning message before the ringtone sound are available for purchase.

We offer free rental of "automatic call recording devices" that connect to landline phones and play warning messages!



Eligible households

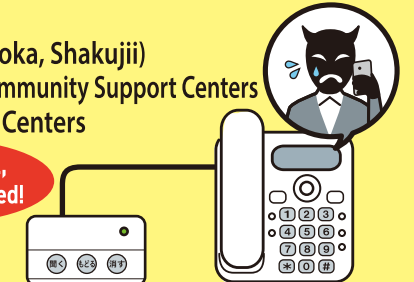
● Households in the city with a member aged 65 or older  
\*Applications are limited to one device per household.

\*Households that previously received a device from the Tokyo Metropolitan Government, the city, or the police are not eligible.

Rental locations

● Police stations (Nerima, Hikarigaoka, Shakujii)  
● Comprehensive Community Support Centers  
● Consumer Affairs Centers

Easy to install, no tools required!



● Information on the nearest location with available inventory will be provided.  
For details, please contact the following:

Safety and Security Section, Crisis Management Division ☎ 03-5984-1027 (direct line)

You can learn more about the latest crime methods and countermeasures through e-learning on the Tokyo Metropolitan Police Department's (TMPD) website or app.

● Action Program in Tokyo for Eradication of Telecom Fraud



Website  
<https://action.digipolice.jp/>

● Official TMPD crime prevention app "Digi Police"



iOS version



Android version

## ⚠ Fraudulent Businesses

### Victims of inspection scams are on the rise!

Scammers use clever words such as "Your roof tiles are about to fall off" or "We will inspect your water heater for free" to try to get you to sign unnecessary contracts.



### Don't fall for fraudulent businesses!

- Confirm their identity and purpose through the intercom or from behind the door
- Don't let them into your home
- Don't sign a contract immediately; consult with your family
- Don't give them information about your assets or your family's whereabouts
- If you're not interested, clearly say, "No, thank you" or "I don't need it"

\*In door-to-door sales and telemarketing, it is prohibited for the same company to solicit individuals who have already declined their offer.

! If you suspect a fraudulent business, don't keep it to yourself. Consult the Consumer Affairs Center right away.

Nerima City Consumer Affairs Center

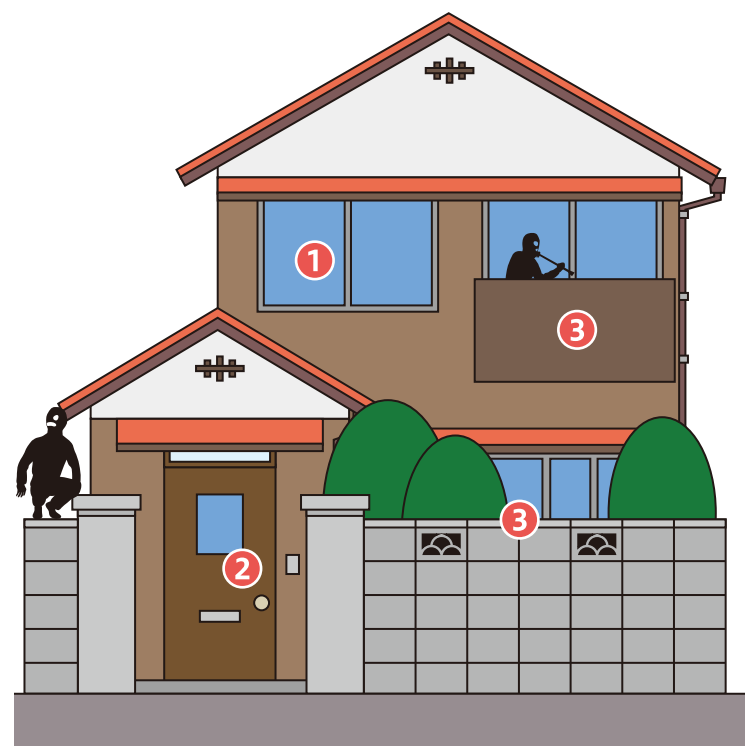
Consultation Hotline ☎ 03-5910-4860

Hours: Monday through Friday, 9:00 a.m. to 4:30 p.m. (excluding holidays and New Year's holidays)

# 02 Security Measures Against Home Intrusion

## ⚠️ Vulnerable “spots” for home intrusion

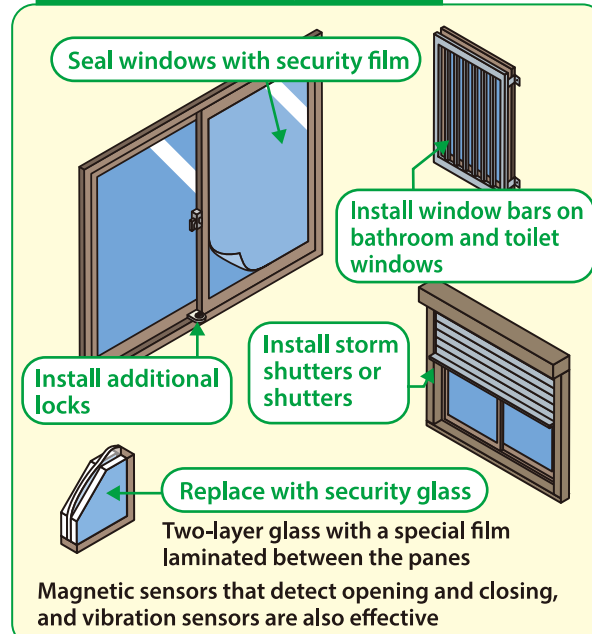
**Detached homes** Be especially careful if your home is in a secluded area with little foot traffic!



### 1 Windows

In detached homes, about 60% of intrusions occur through windows.

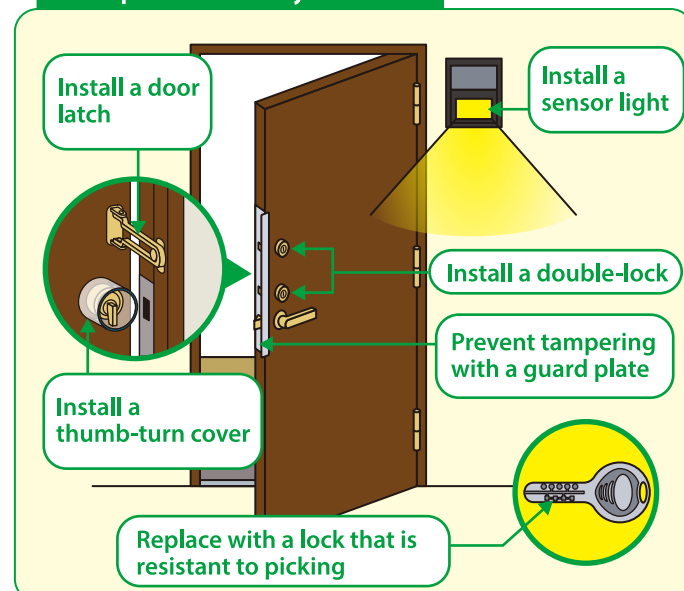
#### Examples of security measures



### 2 Front door

About 70% of intruders give up if it takes more than five minutes to break in.

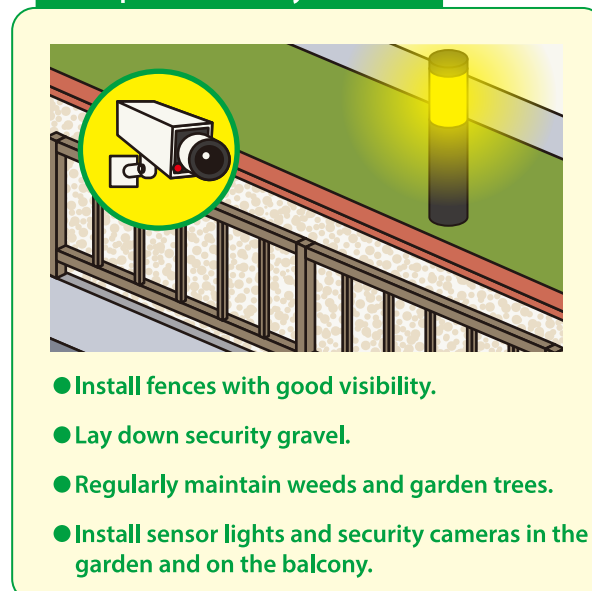
#### Examples of security measures



### 3 Walls, plants, and balconies with poor visibility

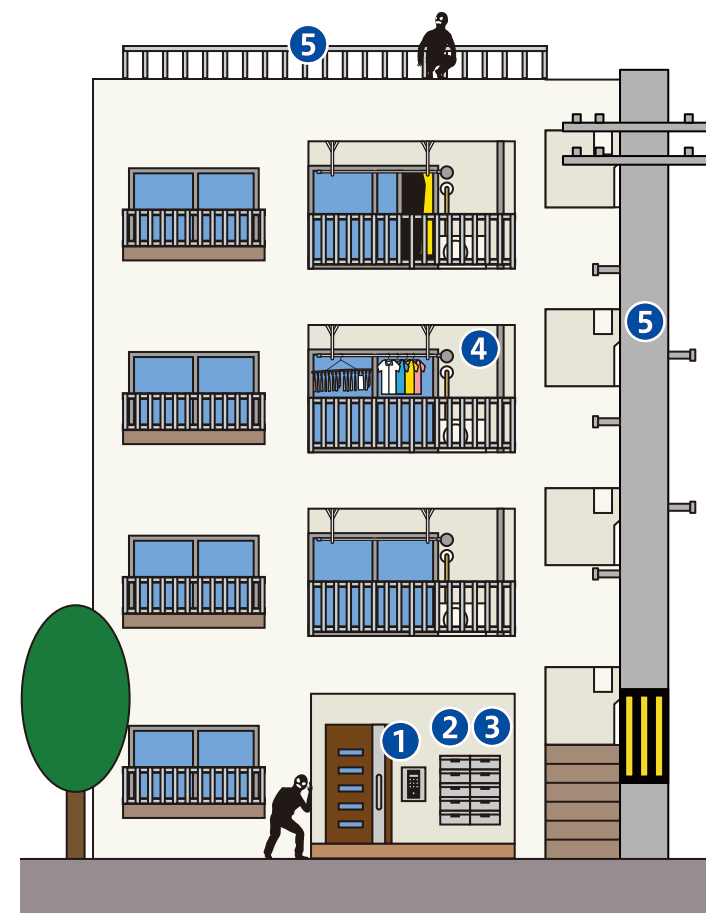
High walls, plants, and balconies that block the view make it easy for intruders to hide and create blind spots.

#### Examples of security measures



## Apartment buildings

The perception of high security often leads to neglecting to lock doors and windows!



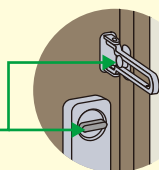
### 1 Auto-lock

It is easy to trespass by blending in with other residents.

#### Examples of security measures

- Do not rely on auto-lock; always lock the front door!

Install a double-lock

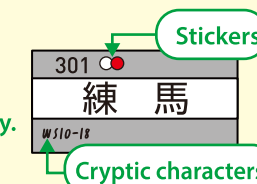


### 2 Nameplates, intercoms, and mailboxes

Intruders may mark nameplates, intercoms, and mailboxes to share information about residents with their accomplices.

#### Examples of security measures

- If you find any stickers with unknown meanings or cryptic characters, remove them immediately.



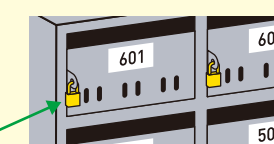
### 3 Mailboxes without locks

Mail can be viewed by anyone, exposing personal information.

#### Examples of security measures

- Lock the mailbox with a padlock or similar security device.

Padlock



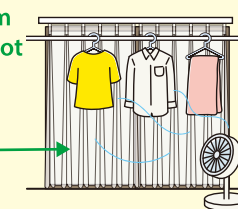
### 4 Laundry left out to dry

Laundry left out to dry even after sunset indicates that no one is home.

#### Examples of security measures

- If you tend to be away from home during the day, do not hang laundry outside.

Sheer curtains that reduce visibility into the room



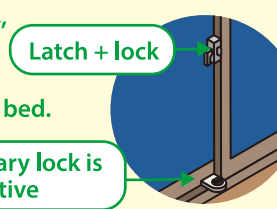
### 5 Utility poles, neighboring houses, rooftops

There is a possibility of intruders entering through rooftops or balconies.

#### Examples of security measures

- Even on upper floors, always lock your windows when you are away or going to bed.

A secondary lock is also effective



### Be careful of these vulnerabilities!

#### Short periods of time, such as when taking out the trash

It takes 5 to 15 minutes for an intruder to rummage through a room after entering. Always lock your doors and windows, even when taking out the trash or going to a nearby convenience store.



#### When your home is unoccupied for an extended period, such as during travel

Mail piling up in the mailbox is a sign that you are away. When you are away from home for an extended period of time, stop mail and newspaper delivery and let your building manager or neighbors know.



## Referral Service for Security Products

Nerima City has entered into agreements with reliable suppliers and companies affiliated with organizations such as the Japan Lock Security Association to provide residents with access to security products and services through our "Security Product Referral Program." If you are considering implementing security measures, please take advantage of this service.

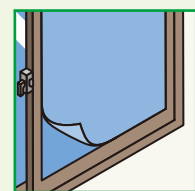


### Beware of fraudulent businesses

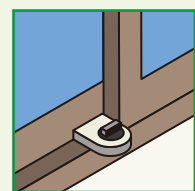
Neither Nerima City, the police, nor any affiliated businesses will make unsolicited door-to-door sales of security products.

## Example of Available Products

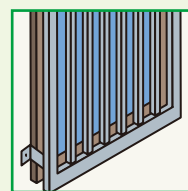
### 1 Security products for windows



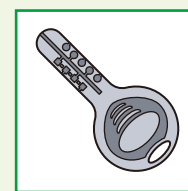
Security film



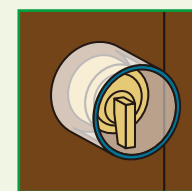
Additional locks



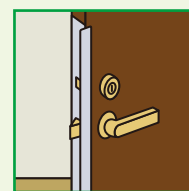
Window bars



Cylinder replacement



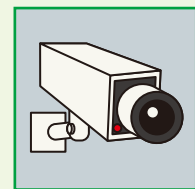
Thumb turn cover



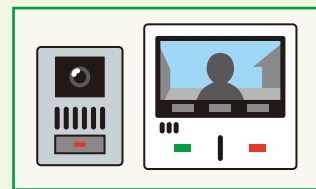
Guard plate

### 2 Security products for doors

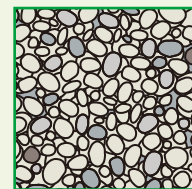
### 3 Security products for outside the home



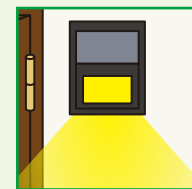
Security cameras



Intercom with camera



Security gravel



Sensor lights

\*Illustrations are sample images

## List of Security Product Suppliers

Approved Supplier Name	Business Address	Telephone Number	Fax Number
Nerima Key Center Kagiya Honpo	11-2 Sakaecho, Nerima-ku	03-5984-5769	03-5984-5700
EL Lock Service	1-29-1 Hayamiya, Nerima-ku	03-3557-1960	03-3557-2969
AI-KEY Nerima Hikarigaoka Bohan Center	2-31-8 Tagara, Nerima-ku	03-3930-1187	03-3930-1174
ISSEI Lock Service	4-27-41 Shakujii-machi, Nerima-ku	03-3996-7238	03-3996-7208
World Lock Security	6-17-22 Shakujii-dai, Nerima-ku	03-5933-1769	03-5933-1768
Murata Lock Service	6-18-22 Shakujii-dai, Nerima-ku	03-3921-0209	03-5935-7797
My Sun Lock Service	8-3-40 Oizumi Gakuencho, Nerima-ku	03-5387-7891	03-3867-7319
Komatsu Kanamonoten	4-8-23 Nishi-Oizumi, Nerima-ku	03-3978-3923	03-3978-4128

## Security Check Sheet



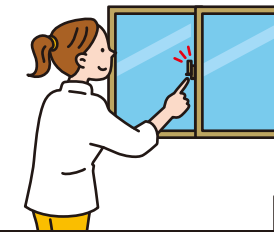
Check your daily crime prevention habits and improve the security of your home.



Check  
1

**I lock the front door and windows of unoccupied rooms even when I am at home.**

There are times when intruders may enter an unoccupied room while you are eating or watching TV. Be sure to lock your doors and windows not only when you are out or asleep, but also when you are at home but away from a room.



Check  
2

**I lock the front door and windows even when leaving for a short time, such as taking out the trash.**

Intruders scope neighborhoods in advance for homes that are easy to break into. Homes where people have a habit of leaving the door unlocked when going out are at high risk of being targeted, so always be careful.



Check  
3

**I do not open the door carelessly to visitors and always confirm their identity through the intercom or peephole.**

There have been incidents where intruders posing as gas inspection or fire inspection workers, or delivery personnel, gain access to homes by tricking residents into opening their front doors and then stealing cash and other valuables. When answering the door, keep the door latch in place until you have confirmed who is at the door.



Check  
4

**I always set my landline to voicemail and do not answer suspicious calls.**

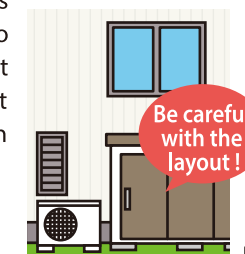
To avoid becoming a victim of special fraud, the most important rule is not to engage in conversation with the perpetrator. It is best to set your phone to voicemail and only respond to necessary calls after listening to the recorded message.



Check  
5

**I keep the area around my home tidy and do not leave anything out that could be used as a foothold for intruders.**

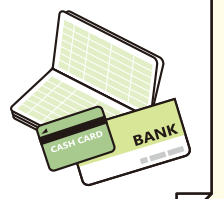
Intruders can break into rooms on the second floor or higher. To prevent intrusion, it is important not to leave anything out that could be used as a foothold on balconies or around windows.



Check  
6

**I do not keep large amounts of cash at home; I deposit it at a bank.**

Cases of special fraud and robbery targeting large amounts of cash stored at home have been reported nationwide. Storing cash at home is dangerous. Please make use of banks and other financial institutions.



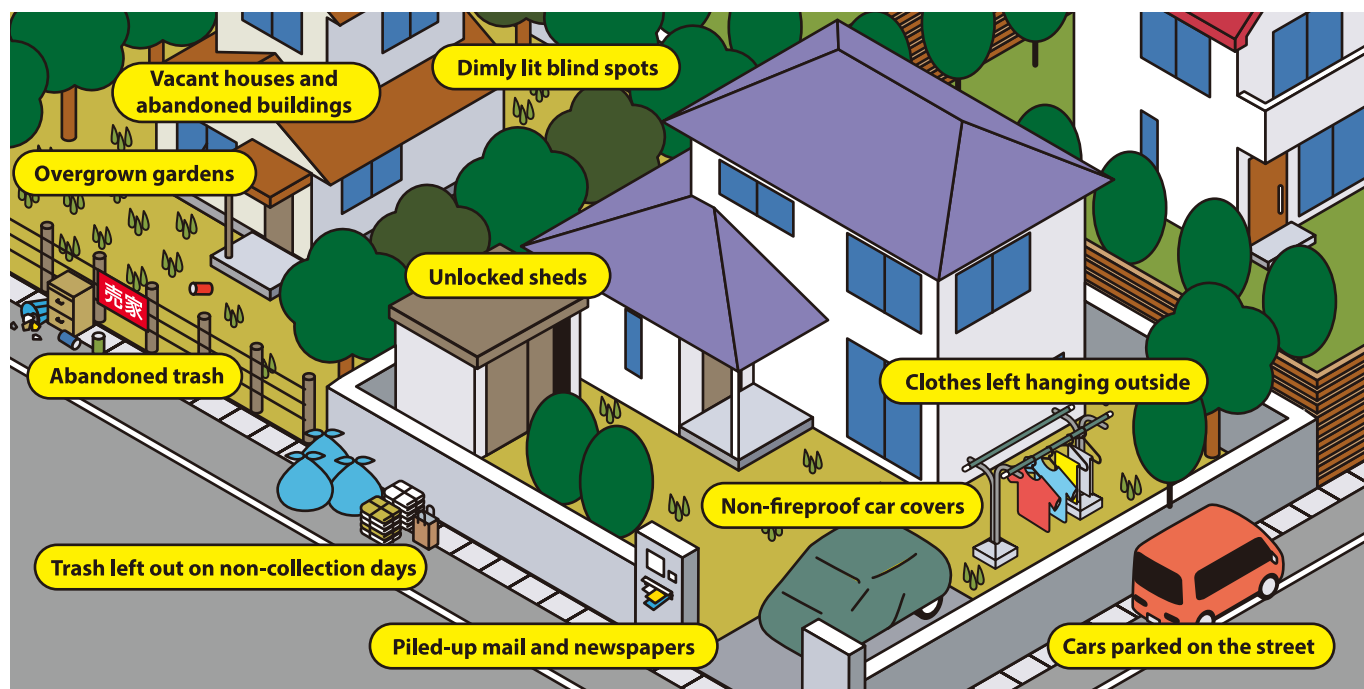
# 03 Fire Prevention Measures



## ⚠️ Prevent arson together as a community

### Conduct regular neighborhood patrols.

It's important for individuals and the community to work together to prevent damage caused by arson. Let's encourage fire prevention efforts that involve the entire community, such as regular neighborhood patrols.



Let's all work together to prevent arson!



- Keep the area around your home tidy and free of flammable items such as magazines, newspapers, and paper scraps.
- Be sure to take out your trash on the designated collection day and at the designated time.
- Install outdoor lighting in dark areas around your home to keep the area well-lit.
- Lock sheds, garages, and other outbuildings, and always check that doors and windows are locked when leaving home or going to bed.
- Use flame-resistant covers for bicycles, cars, and other vehicles.
- Collaborate with neighborhood associations, local governments, and nearby businesses to raise awareness about arson and create an environment where arson cannot occur.
- Reach out to your neighbors and work together as a community to prevent arson.

### The following causes of fires have occurred in Nerima City

Number of fires **161** cases  
(2024 statistics)

► Fires occur once every two and a half days!



Electrical

42.2%



Arson  
(including suspected)

14.3%



Cigarettes

13%



Gas appliances

13%

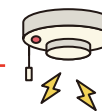
## ⚠️ Protect Your Loved Ones and Your Home From Fire

This will also help you prevent fires in the event of a disaster!

Raise your fire prevention awareness through daily habits.

### Tips for protecting yourself from fire

✓ Install residential fire alarms



✓ Check evacuation routes



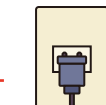
✓ Install and inspect fire extinguishers



✓ Check fire sources



✓ Keep electrical outlets clean, and be careful with extension cords

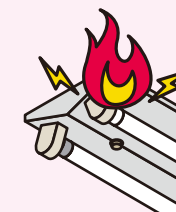


✓ Prevent playing with fire



### Be careful of LED lighting fires

When replacing LED lights, make sure they are compatible with your existing lighting fixtures. Continued use with incompatible combinations may cause a fire.



When converting fluorescent lights to LED, we recommend replacing the entire fixture!

## Fire Extinguisher and Residential Fire Alarm System Referral Service

The primary causes of residential fires are electrical appliances such as batteries, cigarettes, and gas appliances. Early detection of a fire through a fire alarm enables initial fire suppression using fire extinguishers and evacuation, helping to minimize damage. To help residents purchase safe and reliable fire extinguishers and residential fire alarms, Nerima City has established a referral program for these products.

Search on your PC or smartphone

Nerima City Fire Extinguisher Referral



<https://www.city.nerima.tokyo.jp/kurashi/bosai/bohan/syoukakitojyuukeiki.html>



### List of Fire Extinguisher and Residential Fire Alarm System Suppliers

Approved Supplier Name	Business Address	Telephone Number	Fax Number
Oka Bosai Kogyo	3-5-20 Nakamura, Nerima-ku	03-3990-2141	03-3990-2784
Shoubou Gijutsu Service	5-20-4 Sakuradai, Nerima-ku	03-3991-3679	03-3991-3633
Sudo Denki Kogyo	2-30-8 Nakamura, Nerima-ku	03-3990-3930	03-3990-3919
Nerima Bosai Setsubi Kyokai (Nerima Disaster Prevention Equipment Cooperative) (Member Companies)	2-5-1 Oizumi-machi, Nerima-ku	03-6904-4301	03-6904-4302
Anzen Co., Ltd. Murata Bosai Co., Ltd. Kaneyo Bosai Co., Ltd. Toei Co., Ltd. Wakamura Bosai			



# 04 Crime Prevention and Fire Prevention Community

## Protect the community through crime prevention patrols

To realize a safe and secure community.



### 1 When and where do they take place?

Crime prevention patrols should be conducted at times and in areas (neighborhoods) where crimes are likely to occur.

⇒ **Residential areas where burglaries and other break-ins are frequent**

⇒ **School routes and parks frequently used by preschoolers and elementary school students**

⇒ **Areas where purse-snatching is frequent**

Times should be chosen based on when children are going to and from school. It is also important to choose days and times when as many people as possible can participate.

### 3 Always patrol in groups!

There is no guarantee that you will never encounter danger during patrol activities. **Always conduct crime prevention patrols in groups.**

### 2 Conduct visible patrols and engage in communication!

The purpose of crime prevention patrols is to discourage crime. Wear matching vests, hats, armbands, or sashes, and interact with people to show that **your community is serious about crime prevention**. Even a simple everyday greeting such as “**Good morning**” or “**Good evening**” is enough. Suspicious individuals dislike being approached or observed.

### 4 Contact the police!

If you spot a suspicious person during a patrol, **immediately contact the police.**

If you spot a suspicious vehicle, check the license plate number and any distinctive features and report it to the police without attempting to pursue the vehicle.

## Nerima City supports patrol groups active in the community

The city has established a registration system to support organizations that voluntarily conduct crime and fire prevention patrol activities within the city.

### Requirements for Group Registration

- 1 The group must have five or more members engaged in patrol activities, and more than half of them must reside, work, or attend school within the city.
- 2 The group must plan to conduct patrol activities at least once a month or 12 times a year on an ongoing basis for the foreseeable future.
- 3 The group must not be for profit.

● For more details, please contact the following.

Safety and Security Section, Crisis Management Division ☎ **03-5984-1027**

### Support Details

#### Enrollment in Volunteer Insurance

Enrollment is available at the expense of the city to cover accidents that may occur during patrols!

#### Loan of safety and security patrol cars

Safety and security patrol cars driven by contracted security guards are available for loan!

#### Provision of patrol items

Points are awarded based on the number of registered participants (maximum 30), and the points can be used to receive crime prevention items.



\*Each support option has quantity limits and other restrictions.

## Crime and Fire Prevention Support Measures

**Take advantage of the city's support systems!**

If you are involved in crime prevention activities in your community or are considering getting involved, please take advantage of these support systems!

For applications and inquiries, please contact the Safety and Security Section, Crisis Management Division at ☎ **03-5984-1027**



**We support the establishment of regional crime and fire prevention organizations!**

### What is a regional crime and fire prevention organization?

Based on the concept of “protecting the community through community cooperation,” these organizations are formed based on elementary school districts. They are organizations that promote the creation of safe and secure communities through the exchange of information by local groups on crime prevention, fire prevention, and child safety, as well as discussions on future patrol activities.

### Example composition of a regional crime and fire prevention organization

Elementary and junior high schools, elementary and junior high school PTAs, school support groups, neighborhood associations, shop owners associations, volunteer probation officers, welfare and child welfare committee members, youth committee members, youth development district committee members, volunteer patrol groups, etc.



**A subsidy of 30,000 yen per year is provided by the city to cover the operational expenses of regional crime and fire prevention organizations.**

### Operation of Safety and Security Patrol Cars

The city operates Safety and Security Patrol Cars 24 hours a day to protect and monitor children and ensure safety at night during hours when residents are less likely to be monitoring the local community. In addition, to support the activities of local organizations such as neighborhood associations, PTA groups, and patrol groups registered with the city, we also lend out Safety and Security Patrol Cars with drivers.



A patrol car's daily activities



7:00~

Bicycle theft prevention and public smoking prevention patrol

8:00~

Elementary school patrol

16:00~

After-school care and children's center patrol

19:00 to 7:00 the following day

Parks, illegal dumping, and graffiti patrol

### The Nerima Safety and Security Patrol Network is on the lookout!

The city has signed an agreement with industry groups and other businesses that operate extensively within the city to form the Nerima Safety and Security Patrol Network. Patrol plates for vehicles are distributed, and members are asked to conduct patrols while conducting their business operations.



### Partner Organizations

- Tokyo Rice Retail and Commercial Association, Nerima Branch
- Tokyo Gas Network Co., Ltd.
- Tokyo Electric Construction Industry Association, Nerima District Headquarters
- Akabou Metropolitan Area Light Truck Transport Cooperative, Johoku Branch
- J:COM Tokyo Co., Ltd.
- JA Tokyo Aoba
- Nerima City Newspaper Sales Cooperative
- Chuco Media Solutions Co., Ltd., Saitama Branch
- Nerima Surveying, Design, and Research Cooperative
- Tikutakubin Co., Ltd.
- TEPCO Power Grid, Incorporated, Ogikubo Branch
- Nerima Civil Engineering Association
- Tokyo Trucking Association Nerima Branch

\*In order of individual agreement conclusion



# 05 Information on Crime and Fire Prevention



## Nerima City Official LINE Account

We share various information about all aspects of Nerima City administration via LINE. In addition to the Nerima City Bulletin, you can receive regular updates on topics of your choice. (\*Please note that while the service itself is free of charge, data charges may apply.)

### How to use

Launch the LINE app on your smartphone or other device and add the account as a "Friend" using one of the following methods.

#### Search by ID

From the menu, select "Home," then search for "Nerima City" or "@nerimacity" and add as a friend.



#### QR code

On the "Add Friend" screen, select "QR Code" and scan the QR code on the right to add as a friend.



\*"QR code" is a registered trademark of Denso Wave Incorporated.

### Notification settings

By selecting "Disaster Prevention and Crime Prevention" in the notification settings, you can receive information on disaster preparedness, warnings about special types of fraud, safety and security information, and more.

Distributed once a week (every Tuesday)

\*Notifications are sent at 10:00 a.m. If there is no information to distribute, no notification will be sent for that week.

\*In case of an emergency, notifications may be sent outside of the above frequency (day/time).



## TMPD Crime Prevention App "Digi Police"

Digi Police is a crime prevention app that distributes crime and security information in the Tokyo area provided by the Tokyo Metropolitan Police Department.

With Digi Police, you can set your "My Area" so that crime information for a specific area will be displayed on the top screen.

### Security features

"Anti-molestation function," "Security alarm function," "Location notification function," "Security patrol function," "Area notification function," etc.

### How to use

Download and launch the app on your smartphone or other device.

Download  
iOS version



Download  
Android version



## Nerima Information Email Newsletters

Information about crimes that have occurred in the city, as well as information useful for crime and fire prevention, will be sent by email to registered residents' computers and smartphones. (\*Please note that while the service itself is free of charge, data charges may apply.)

### Types of information distributed

#### Disaster prevention and weather information

Information about earthquakes, weather warnings, weather advisories, water levels, weekly weather forecasts, etc.

#### Safety and security information

Information about suspicious persons, purse-snatching, special fraud, and other crime and fire prevention information within the city.

#### Emergency information

In addition to emergency earthquake alerts, disaster and evacuation information, such as evacuation advisories and evacuation orders

#### Disaster prevention broadcasts

Earthquake notifications (magnitude 5 or higher), evacuation information, National Early Warning System (J-Alert), photochemical smog information, and other disaster prevention broadcasting content

### How to register

1 Send a blank email (no subject or text) from your computer, mobile phone, or smartphone to the following email address: [nerima@entry.mail-dpt.jp](mailto:nerima@entry.mail-dpt.jp).

2 After sending the blank email, you will receive an automatic reply email for registration. Follow the instructions on the screen and complete registration within 30 minutes.

3 Once you receive a notification email titled "Registration Complete," your registration is complete.

\*You can also register by scanning the QR code on the right using your mobile phone or smartphone.



\*If you have spam prevention settings enabled, please ensure that emails from "[nerima-jouhou@city.nerima.tokyo.jp](mailto:nerima-jouhou@city.nerima.tokyo.jp)" can be received before registering.



## Nerimap (Crime Prevention)

The "Nerimap" is available online, allowing users to view information about crimes and suspicious persons in the city on a map.

### How to view

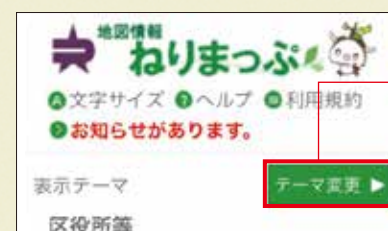
Please access the link below.

<https://www.sonicweb-asp.jp/nerimap/>



### Changing the category

Select "Crime Prevention" from "Other" under "Change Category" to display crime prevention information on the map.



Screenshot of Nerimap with "Crime Prevention" selected as the display category